

Helpful Websites and Telephone Numbers

Maryland Medicaid Eligibility Verification System (EVS)

<https://encrypt.emdhealthchoice.org/emedicaid>

Toll Free: 866-710-1447

Remember to check EVS for every Medicaid patient before each visit to see if s/he has active coverage.

Maryland HealthChoice Program

<http://mmcp.dhmfh.maryland.gov/HealthChoice>

Maryland MCO Updates – Provider Transmittals

<http://mmcp.dhmfh.maryland.gov/MCOupdates>

Maryland Medical Programs

<http://mmcp.dhmfh.maryland.gov>

Behavioral Health Services

<http://bha.dhmfh.maryland.gov>

Toll Free : 800-888-1965

Maryland Health Smiles Dental Program

<http://phpa.dhmfh.maryland.gov/oralhealth/SitePages/healthy-smiles.aspx>

Maryland Department of Health & Mental Hygiene

<http://www.dhmfh.maryland.gov>

Refer to your copy of the MCO's Provider Manual for additional information.

If you have additional questions you can call the HealthChoice Provider Helpline at 800-766-8692

or

Email:

dhmfh.healthchoiceprovider@maryland.gov

In addition to the above resources, the Administrative Care Coordinator at your Local Health Department (LHD) can be a valuable resource. Call your LHD to find out more information.



Larry Hogan, Governor
Boyd Rutherford, Lt. Governor
Van Mitchell, Secretary

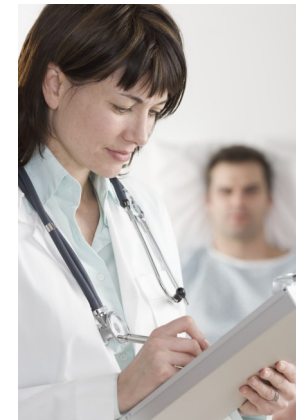
The services and facilities of the Maryland Department of Health and Mental Hygiene (DHMH) are operated on a nondiscriminatory basis. This policy prohibits discrimination on the basis of race, color, sex, or national origin and applies to the provisions of employment and granting of advantages, privileges, and accommodations.

The Department, in compliance with the Americans with Disabilities Act, ensures that qualified individuals with disabilities are given an opportunity to participate in and benefit from DHMH services, benefits, and employment opportunities.

HealthChoice Providers



Are you having trouble getting services for a patient in a **HealthChoice** Managed Care Organization?



Call the Provider Helpline at
800-766-8692

8:00 am to 5:00 pm
Monday through Friday

You can also call Provider Services at each MCO when you have questions or a problem. The telephone numbers for each MCO are listed in this brochure.

HealthChoice Managed Care Organizations (MCOs)

AMERIGROUP COMMUNITY CARE

website: www.amerigroupcorp.com

7550 Teague Road, Suite 500
Hanover, MD 21076
Telephone Number: 410-859-5800

**HealthChoice
Member Services** 800-600-4441

Provider Relations 800-454-3730
Provider Claims 800-454-3730
Special Needs Coordinator 410-981-4060
Newborn Coordinator 410-981-4586

JAI MEDICAL SYSTEMS, INC.

website: www.jaimedicalsystems.com

5010 York Road
Baltimore, MD 21212
Telephone Number: 888-524-1999

**HealthChoice
Member Services** 888-524-1999

Provider Relations 888-524-1999
Provider Claims 888-524-1999
Special Needs Coordinator 888-524-1999
Newborn Coordinator 888-524-1999

KAISER PERMANENTE

website: <https://healthy.kaiserpermanente.org>

2101 East Jefferson Street
Rockville, MD 20852
Telephone Number: 301-816-2424

**HealthChoice
Member Services** 855-249-5025

Provider Relations 301-816-6564
Provider Claims 301-625-2207
Special Needs Coordinator 301-625-6216
Newborn Coordinator 301-625-6215

MARYLAND PHYSICIANS CARE

website: www.marylandphysicianscare.com

509 Progress Drive
Linthicum, MD 21090-2256
Telephone Number: 800-953-8854

**HealthChoice
Member Services** 800-953-8854

Provider Relations 410-401-9504
Provider Claims 800-953-8854
Special Needs Coordinator 410-401-9443
Newborn Coordinator 410-401-9608

MEDSTAR FAMILY CHOICE

website: www.medstarfamilychoice.net

5233 King Ave, Suite 400
Baltimore, MD 21237
Telephone Number: 800-905-1722

**HealthChoice
Member Services** 888-404-3549

Provider Relations 800-905-1722
Option #6
Provider Claims 800-261-3371
Special Needs Coordinator 800-905-1722
Newborn Coordinator 800-905-1722
Option #5

PRIORITY PARTNERS

website: www.ppmco.org

6704 Curtis Court
Glen Burnie, MD 21060
Telephone Number: 410-424-4500

**HealthChoice
Member Services** 800-654-9728

Provider Relations 888-895-4998
Provider Claims 888-819-1043
Special Needs Coordinator 410-424-4965
Newborn Coordinator 800-261-2396

RIVERSIDE HEALTH of MARYLAND

website: www.myriversidehealth.com

1966 Greenspring Dr., 6th Floor
Timonium, MD 21093
Telephone Number 410-878-7709

**HealthChoice
Member Services** 800-730-8530
410-799-9369

Provider Relations 443-552-3263
Provider Claims 443-552-3264
Special Needs Coordinator 443-552-3243
Newborn Coordinator 443-779-9371

UNITEDHEALTHCARE

website: www.uhcommunityplan.com

6220 Old Dobbin Lane
Columbia, MD 21046
Telephone Number: 800-487-7391

**HealthChoice
Member Services** 800-318-8821

Provider Relations 877-842-3210
Provider Claims 877-842-3210
Special Needs Coordinator 443-896-9081
Newborn Coordinator 443-896-9078

Have a question about HealthChoice referral, billing or payment policies?

- First contact your MCO representative.
- Refer to your MCO contract.
- Refer to in-network providers.
- Never bill patients enrolled in Medicaid.